

Terms of Service

Effective date: 14.11.2025

Company: Club Sauce Ltd (Company No. 16120940), registered in England and Wales.

These Terms of Service ("Terms") govern your access to and use of the Club Sauce platform, website, services, and tools ("Services"). By accessing or using the Services, you agree to these Terms. If you do not agree, you must not use the Services.

1. About Us

Club Sauce Ltd provides a platform that enables brands to discover influencers, review publicly available social media analytics, and manage marketing campaigns.

We may update these Terms from time to time. The most current version will always be posted on our website.

2. Eligibility

To use the Services, you must:

- be at least 18 years old,
- have full authority to enter into legally binding agreements, and
- use the Services only for lawful business purposes.

By creating an account, you confirm that all information you provide is accurate and complete.

3. Your Account

You are responsible for:

- keeping your login credentials secure,
- all activity that occurs under your account, and
- notifying us immediately of any unauthorized access or security breach.

We may suspend or terminate accounts that breach these Terms or that present security, legal, or operational risks.

4. Use of the Services

You may use the Services only for lawful purposes and in accordance with these Terms.

You must not:

- attempt to copy, scrape, reverse-engineer, or extract data from the platform except via tools we intentionally provide;
- misuse influencer data or use it for purposes outside campaign management;
- upload unlawful, harmful, defamatory, abusive, or misleading content;
- interfere with the functioning, security, or integrity of the Services;
- create accounts using false identities or attempt to access accounts belonging to others.

We reserve the right to remove content or restrict access for any breach of these Terms.

5. Influencer Data and Third-Party Integrations

The Services integrate with third-party platforms such as Meta (e.g., Instagram) for the purpose of retrieving public-facing analytics and metrics authorized by you.

You acknowledge that:

- Data retrieved through Meta or other integrations is subject to those platforms' own terms and APIs.
- You must comply with all applicable social platform rules when connecting accounts.
- We do not guarantee the accuracy or availability of third-party data.

You must not use data obtained from Club Sauce to harass, misuse, or unlawfully profile influencers or any third party.

6. Payments and Billing

Payments for paid features or subscription plans are handled securely through Stripe.

By subscribing or purchasing services:

- You authorize Stripe to process payments on your behalf.
- You agree to provide accurate billing information.
- You acknowledge that Club Sauce Ltd does not store full payment card details.

All fees are listed exclusive of VAT unless stated otherwise.

We may change pricing with reasonable notice.

7. Intellectual Property

All intellectual property in the Services — including software, branding, design, text, graphics, databases, and underlying technology — belongs to Club Sauce Ltd or our licensors.

You are granted a non-exclusive, revocable, limited license to use the Services for your internal business purposes.

You must not:

- copy, modify, distribute, or create derivative works of the platform;
- resell access to any part of the Services;
- use our trademarks without prior written consent.

8. Content You Provide

If you upload or submit content (e.g., campaign briefs, brand materials, profile information), you grant Club Sauce Ltd a non-exclusive license to use that content solely for the purpose of operating and improving the Services.

You confirm that any content you upload:

- belongs to you, or
- you have the right to use it.

We may remove content that breaches these Terms or poses legal or operational risk.

9. Service Availability

We strive to maintain reliable, uninterrupted Services, but we do not guarantee that the platform will always be available, error-free, or secure.

We may suspend or modify the Services for maintenance, upgrades, or legal/regulatory reasons.

10. Limitation of Liability

Nothing in these Terms limits or excludes liability where it would be unlawful to do so (including liability for death or personal injury caused by negligence or for fraud).

To the fullest extent permitted by law:

- The Services are provided “as is” without warranties of any kind.
- We are not responsible for decisions you make using the platform or for the outcomes of influencer collaborations.
- We are not liable for any loss of profits, business, data, goodwill, or any indirect or consequential losses.
- Our total liability arising out of or in connection with these Terms will not exceed the total amount you have paid to us in the 12 months preceding the claim.

11. Termination

We may suspend or terminate your account if you:

- breach these Terms,
- misuse the Services,
- provide false or misleading information, or
- pose security, operational, or legal risks.

You may stop using the Services at any time.
Termination does not affect rights or obligations already accrued.

12. Data Protection and Privacy

Our use of personal data is governed by our Privacy Policy, which complies with the UK GDPR and the Data Protection Act 2018.

By using the Services, you acknowledge that you have read and understood our Privacy Policy.

13. Governing Law

These Terms are governed by the laws of England and Wales.

Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Contact Information

For any questions relating to these Terms, please contact us via the channels listed on our website.